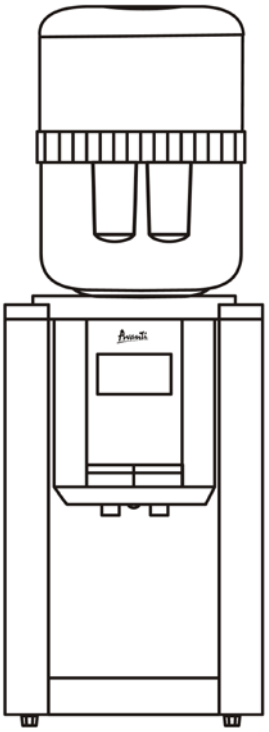
# INSTRUCTION MANUAL

**Model Number/Número de Modelo:**

## WDTZ000



**HOT AND COLD WATER DISPENSER**
**DISPENSADOR DE AGUA FRIA Y CALIENTE**

**BEFORE USE, PLEASE READ AND FOLLOW ALL SAFETY RULES AND OPERATING INSTRUCTIONS.**

**La sección en español empieza en la página 13.**

*Avanti has a policy of continuous improvement on its products and reserves the right to change materials and specifications without notice.*

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**Avanti Products**
**P.O. Box 520604 - Miami, Florida 33152**
**www.avantiproducts.com**

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## HELP US HELP YOU

**Read this guide carefully.**

It is intended to help you operate and maintain your new water dispenser properly.

Keep it handy to answer your questions.
If you don't understand something or you need more assistance please call:

**Avanti Customer Service**

**800-220-5570**

Keep proof of original purchase date (such as your sales slip) with this guide to establish the warranty period.

**Write down the model and serial numbers.**

You'll find them on a label located on the back side of the unit.

Please write these numbers here:

_____
Date of Purchase

_____
Model Number

_____
Serial Number

Use these numbers in any correspondence or service calls concerning your water dispenser.

If you received a damaged water dispenser, immediately contact the dealer (or builder) that sold you the water dispenser.

Save time and money. Before you call for service, check the Trouble Shooting Guide. It lists causes of minor operating problems that you can correct yourself.

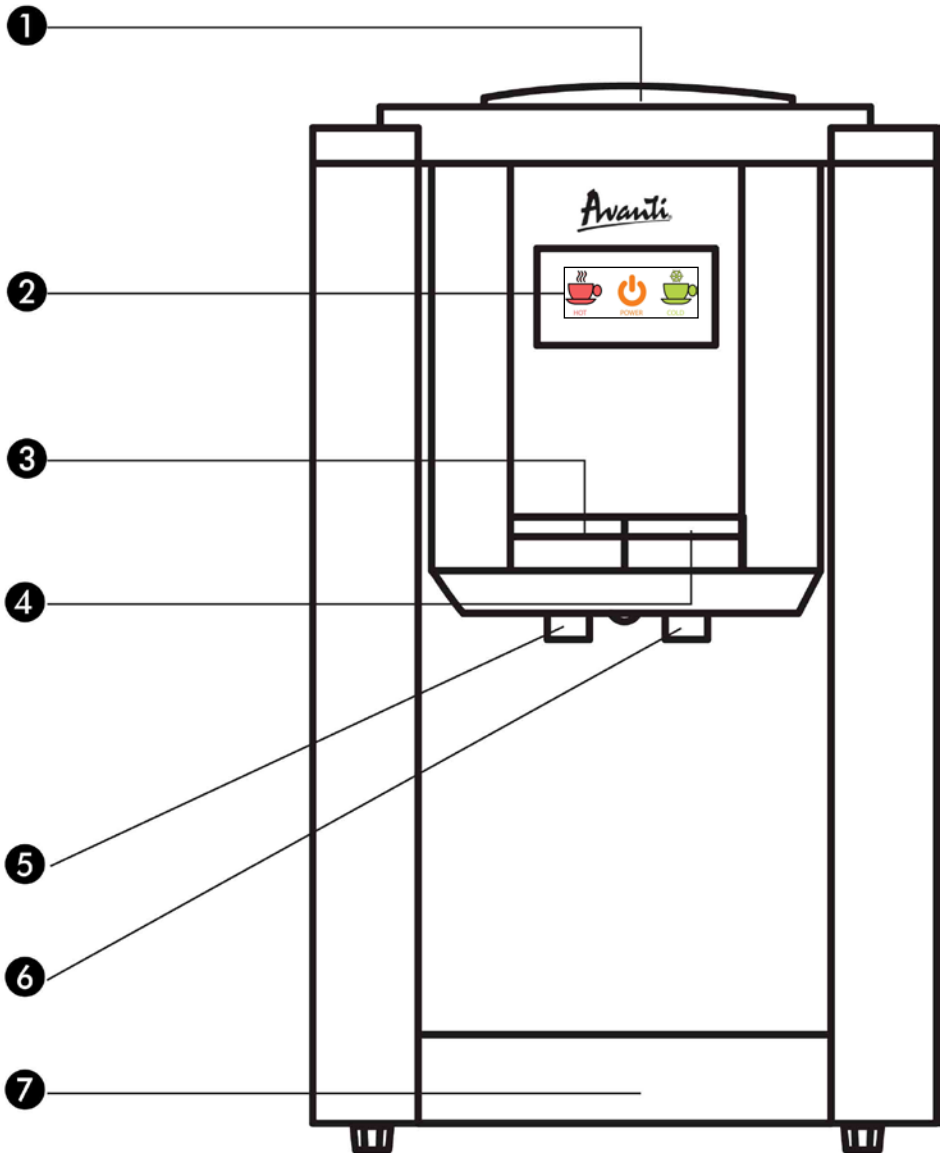
## IF YOU NEED SERVICE

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are some steps to follow for further assistance.
FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

NEXT, if you are still not pleased, write all the details, including your telephone number, and send it to:

**Customer Service**
**Avanti Products**
**10880 NW 30 Street**
**Miami, FL 33172**

## PARTS AND FEATURES




| | | | |
|---|---|---|---|
| 1 | Water Intake | 5 | Hot Water Outlet |
| 2 | Display Panel | 6 | Cold Water Outlet |
| 3 | Hot Water Faucet<br>(With Child Safety Guard) | 7 | Removable Drip Tray |
| 4 | Cold Water Faucet | Back Panel | Hot and Cold Water System Power Switches<br>Drain Plug |

## Important Safety Instructions

| ⚡ WARNING ⚡ | To reduce the risk of fire, electrical shock, or injury when using your appliance, follow these basic precautions: |
|---|---|

- Read all instructions before using the water dispenser.
- Never clean parts with flammable fluids. The fumes can create a fire hazard or explosion.
- Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other water dispenser. The fumes can create a fire hazard or explosion.

-Save these instructions-

**INSTALLATION GUIDELINES:**

- Remove the exterior and interior packing.
- Place your appliance on a countertop or surface that is strong enough to support the dispenser when it is fully loaded. The unit is provided with four plastic feet, if it does not sit level on the floor, adjust the front feet to level the unit well to the floor.
- Locate the appliance away from direct sunlight and sources of heat (stove, heater, radiator, etc.). Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. Extreme cold ambient temperatures may also cause the appliance not to perform properly.
- Allow 5 inches of space between the water dispenser and the wall, which allows for proper air circulation to cool the compressor.
- Plug the appliance into an exclusive properly installed-grounded wall outlet. Do not cut or remove the third (ground) prong from the power cord under any circumstances. Any questions concerning power and/or grounding should be directed toward a certified electrician or an authorized Avanti Products service center.
- This water dispenser is not recommended for outdoor use.
- Do not locate the dispenser in area where the temperature may fall below freezing (32º F).
- Keep area around dispenser free of dust and dirt.
- Keep the reserve supply of water bottles away from excessive heat and light.
- Never unplug the water cooler, except for maintenance.

## ➢ ELECTRICAL CONNECTION

**Warning**

Improper use of the grounded plug can result in the risk of electrical shock. If the power cord is damaged, have it replaced by an authorized Avanti Products service center.

This appliance should be properly grounded for your safety. The power cord of this appliance is equipped with a three-prong plug which mates with standard three prong wall outlets to minimize the possibility of electrical shock.

Do not under any circumstances cut or remove the third ground prong from the power cord supplied. For personal safety, this appliance must be properly grounded.

This appliance requires a standard 115/120 Volt AC ~/60Hz electrical ground outlet with three-prong. Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. When a standard 2-prong wall outlet is encountered, it is your responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The cord should be secured behind the appliance and not left exposed or dangling to prevent accidental injury.

The appliance should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating label on the appliance. This provides the best performance and also prevent overloading house wiring circuits that could cause a fire hazard from overheated. Never unplug the appliance by pulling the power cord. Always grip the plug firmly and pull straight out from the receptacle. Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end. When moving the appliance, be careful not to damage the power cord.

## ➢ EXTENSION CORD

Because of potential safety hazards under certain conditions, it is strongly recommended that you do not use an extension cord with this appliance. However, if you must use an extension cord it is absolutely necessary that it be a UL/CUL-Listed, 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 115 volts and at least 10 amperes.

## ➢ SURGE PROTECTOR

Most electrical appliances use a series of electric control boards to operate. These boards are very susceptible to power surges and could be damaged or destroyed.

If the appliance is going to be used in an area or if your city / country is prone to power surges / outages; it is suggested that you use a power surge protector for all electrical devices / appliances you use. The surge protector that you select must have a surge block high enough to protect the appliance it is connected to. If you have any questions regarding the type and size of surge protector needed contact a licensed electrician in your area.

Damages due to power surges are not considered a manufacturer covered defect and will void your product warranty.

## OPERATION INSTRUCTIONS:

**Before Using Your Water Dispenser**

- Check to be sure the following parts are included:
  - Instruction manual
  - 2 extra cup dispenser cabinet plugs
  - 2 extra drain seals
  - Accessories order form.

- Before connecting the appliance to the power source, let it stand upright for approximately 2 hours. This will reduce the possibility of a malfunction in the cooling system from handling during transportation.
- The water dispenser is pre-cleaned at the factory but the reservoir and water lines must be flushed with fresh water before use as follows:
- Keep the unit unplugged.
- Fill water tank with tap water full to capacity. Wait for 5 minutes until water settles.
- Slide child safety button then push the hot water faucet until water comes out, then stop.
- Plug the dispenser into the electrical outlet. We are ready to complete the first cycle. In order to do that, wait for the hot water to reach temperature in approximately 10 minutes, and then wait for the cold to reach temperature (another 40 minutes, approximately).
- Unplug the dispenser from the electrical outlet. Proceed to drain the water from the faucets one at a time until no more water remains.
  (Note: To facilitate this operation, use a large container).
- Then, drain any water left in the tanks by opening the drain plug located on the back, until it drains completely.
- Proceed to close the drain cap.
- Remove the cap from the 5-gallon bottle and use a clean cloth to wipe off the neck of the bottle.
- Place the 5-gallon bottle of water on the water intake, allow water to stand for approximately one minute.
- Push water faucet buttons to insure water flows from both faucets.
- Plug dispenser back into the electrical outlet.
- Now you are ready to use your water dispenser.

NOTE: Your water dispenser has been cleaned and sanitized before leaving the factory, but in case a taste problem develops, place two tablespoons of baking soda and add tap water. Fill water tank again and repeat basic operations previously outlined, except turn hot water switch “OFF” to avoid leaving residues in hot water tank.

ATTENTION:

If you do not plan to use the water heating function for more than three days, we recommend that you turn off the hot water function.

**WARNING**

**IMPROPER USE OF THE GROUNDED PLUG CAN RESULT IN THE RISK OF ELECTRICAL SHOCK. IF THE POWER CORD IS DAMAGED, HAVE IT REPLACED BY AN AUTHORIZED AVANTI PRODUCTS SERVICE CENTER.**

## OPERATING YOUR WATER DISPENSER

**Steps To Replace Water Bottles**

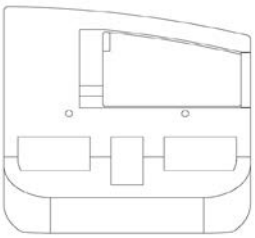
- Remove cap.
- Use a clean cloth to wipe off neck of bottle.
- Carefully lift bottle (approx. 40 lbs.) using your legs and not your back. Do not place hands on opening of bottle while placing in reservoir.
- Insert the water bottle on the water intake over reservoir opening so it settles properly on it.
- Wipe off any water which may have splashed on dispenser top.

When a new bottle is installed you must open the hot water faucet and remove no less than 4 full cups of water to insure the water flows properly and the water reservoir is at the proper level.

**Control and Display Panel**

For operation of unit, please fill water and make sure water settles inside the water tank, and then switch on both hot and cold switches at back of unit.

**NOTE:**
**THE HOT WATER FAUCET HAS A CHILD-SAFETY GUARD ATTACHMENT.**



To get hot water:

- Slide red safety button to the right and hold while pressing downward on hot water faucet to dispense hot water.
- Safety button will return to its original position when faucet is released.

**NOTE:**
**THE DISPENSING CAPACITY OF HOT WATER IS APPROXIMATELY 2 ½ CUPS AT A SINGLE TIME. ONCE THE MAXIMUM NUMBER OF CUPS HAS BEEN DISPENSED THE RESERVOIR WILL REFILL AND BE READY TO DISPENSE ANOTHER 2 ½ CUPS IN APPROXIMATELY 5 – 6 MINUTES**

## CARE AND MAINTENANCE

- Wash the inside of the reservoir with a warm water and baking soda solution. The solution should be about 2 tablespoons of baking soda to a quart of water. (Turn off the hot water function).
- The drip tray and water faucets should be cleaned with mild detergent and warm water.
- At regular intervals or once a month inspect the coils located across the back of the dispenser. Vacuum accumulation of dust or clean it with a hard brush.

**TAKING DISPENSER OUT OF SERVICE**

- If the water dispenser will not be used for a long period of time, unplug the power cord from the wall outlet.
- Turn off the hot water.
- Drain the water through the faucets.
- Drain the water from the tanks by removing the plug from the back of the dispenser.

**WARNING—THE WATER COMING OUT OF THE BACK MAY BE SCOLDING HOT.**

- Unit should NOT be transported on the units side. Place it upright if possible and cover it with a blanket.

**<u>Cup Dispenser</u> (OPTIONAL)**

The cup dispenser may be installed by using the mounting holes (covered with plastic caps) located near the top of the right side panel of the cooler. The cup dispenser comes equipped with a mounting bracket and screws and may be ordered by completing the enclosed order form provided with your instruction manual.

**PROBLEMS WITH YOUR WATER DISPENSER?**

You can solve many common water dispenser problems easily, saving you the cost of a possible service call. Try the suggestions outlined below to see if you can solve the problem before calling the servicer.

## TROUBLESHOOTING GUIDE

| PROBLEM | POSSIBLE CAUSE |
|---|---|
| Water dispenser does not operate. | Not plugged in.<br>The circuit breaker tripped or a blown fuse. |
| Water cooler is not cold enough. | Check to be sure the cold switch on the back is ON.<br>The water dispenser does not have the correct clearances. |
| Water dispenser hot water is not hot enough. | Check to be sure the hot switch on the back is ON. |
| Compressor turns on and off frequently. | The room temperature is hotter than normal.<br>The temperature control is not set correctly.<br>The water dispenser does not have the correct clearances. |
| Vibrations. | Check to assure that the water dispenser is level. |
| The water dispenser seems to make too much noise. | The rattling noise may come from the flow of the refrigerant, which is normal.<br>As each cycle ends, you may hear gurgling sounds caused by the flow of refrigerant in your water dispenser.<br>Contraction and expansion of the inside walls may cause popping and crackling noises.<br>The water dispenser is not level. |
| Bottle feels warm. | The water system is overfilled. Dispense Cold water until air is released into the bottle. |
| Water bottle is hot. | Water is boiling in the hot tank and bubbling up into the bottle. Press the hot dispenser button until water flows to remove air from the hot tank. |

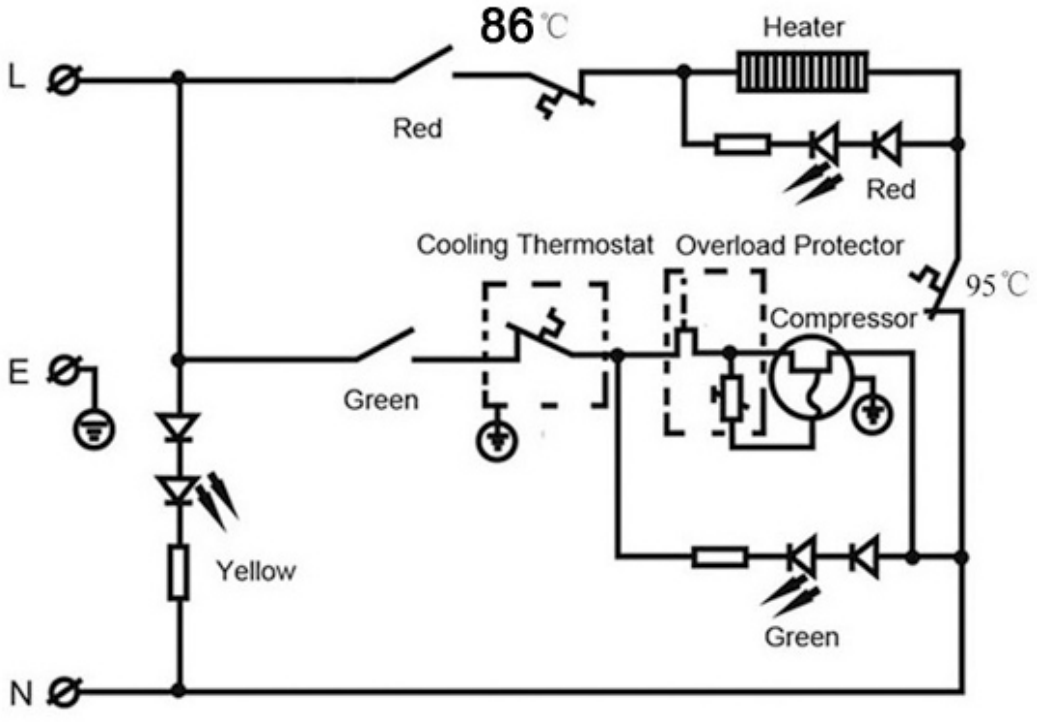
## SERVICE FOR YOUR WATER DISPENSER

We are proud of our customer service organization and the network of professional service technicians that provide service on your Avanti appliances. With the purchase of your Avanti appliance, you can be confident that if you ever need additional information or assistance, the Avanti Products Customer Service Team will be here for you. Just call us toll-free.

### AVANTI PRODUCTS CUSTOMER SERVICES

| | |
|---|---|
| Product Information<br>800-323-5029 | Whatever your questions are about our products, help is available. |
| Part Orders<br>800-220-5570 | You may order parts and accessories that will be delivered directly to your home, by personal check, money order, Master Card, or Visa. |
| In-Home Repair Service<br>800-220-5570 | An Avanti Products authorized service center will provide expert repair service, scheduled at a time that is convenient for you. Our trained servicers know your appliance inside and out. |

## WIRING DIAGRAM



| YOUR AVANTI PRODUCTS WARRANTY | Staple your sales receipt here. Proof of original purchase date is needed to obtain service under warranty. |
|---|---|

WHAT IS COVERED – LIMITED ONE-YEAR WARRANTY

Avanti Products warrants that the product is free from defects in materials and/or workmanship for a period of twelve (12) months from the date of purchase by the original owner. The foregoing timeline begins to run upon the date of purchase, and shall not be stalled, tolled, extended, or suspended for any reason whatsoever unless described in detail in the warranty document. For one year from the date of purchase by the original owner, Avanti products will, at its option, repair or replace any part of the product which proves to be defective in material or workmanship under normal use. Avanti Products will provide you with a reasonably similar product that is either new or factory refurbished. During this period Avanti Products will provide all parts and labor necessary to correct such defects free of charge, so long as the product has been installed and operated in accordance with the written instructions in this manual. In rental or commercial use, the warranty period is 90 days. All Avanti appliances of 4.2 cubic feet capacity or less must be brought/sent to the appliance service center for repair.

LIMITED SECOND THROUGH FIFTH YEAR WARRANTY

For the second through the fifth year from the date of original purchase, Avanti Products will provide a replacement compressor free of charge due to a failure. You are responsible for the service labor and freight charges. In rental or commercial use, the limited compressor warranty is one year and nine months. Costs involved to move the product to the service center and back to the user's home, as maybe required, are the user's responsibility.

WARRANTY EXCLUSIONS / WHAT IS NOT COVERED:

The warranty coverage described herein excludes all defects or damage that are not the direct fault of Avanti Products, including without limitation, one or more of the following:

- A failure to comply with any applicable state, local, city, or county electrical, plumbing and/or building codes, regulations, or laws, including failure to install the product in strict conformity with local fire and building codes and regulations.
- Any external, elemental and/or environmental forces and factors, including without limitation, rain, wind, sand, floods, fires, mud slides, freezing temperatures, excessive moisture or extended exposure to humidity, lightning, power surges, structural failures surrounding the appliance, and acts of God.

- Content losses of food or other content due to spoilage.
- Incidental or consequential damages
- Parts and labor costs for the following will not be considered as warranty:
  - Evaporator doors, door springs, and/or frames.
  - Inner door panels, door shelves, door rails, and/or door supports.
  - Chest freezer lid liners.
  - Vegetable crispers.
  - Light bulbs and/or plastic housing.
  - Plastic cabinet liners.
  - Punctured evaporator that voids the warranty on the complete sealed system.

- Shipping and handling costs associated with the replacement of the unit.
- Repairs performed by unauthorized servicers.
- Service calls that are related to external problems, such as abuse, misuse, inadequate electrical power, accidents, fire, floods, or any other acts of God.
- Failure of the product if it is used for other than it intended purpose.
- The warranty does not apply outside the Continental USA.
- Surcharges including but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas.

In no event shall Avanti Products have any liability or responsibility whatsoever for damage to surrounding property, including cabinetry, floors, ceilings, and other structures and/or objects around the product. Also excluded from this warranty are scratches, nicks, minor dents, and other cosmetic damages on external surfaces and exposed parts; Products on which the serial numbers have been altered, defaced or removed; service visits for customer education, or visits where there is nothing wrong with the product; correction of installation problems (you are solely responsible for any structure and setting for the product, including all electrical, plumbing and/or other connecting facilities, for proper foundation/flooring, and for any alterations including without limitation cabinetry, walls, floors, shelving etc., as well as the resetting of breakers or fuses.

OUT OF WARRANTY PRODUCT

Avanti Products is under no obligation, at law or otherwise, to provide you with any concessions, including repairs, pro-rates, or product replacement, once this warranty has expired.

## INSTRUCCIONES EN ESPAÑOL

**ADVERTENCIA**

**EL USO INCORRECTO DEL CABLE A TIERRA PUEDE OCASIONAR UN CHOQUE ELECTRICO. SI EL CORDON ESTA DAÑADO, REEMPLACELO EN UN CENTRO DE SERVICIOS AUTORIZADO POR AVANTI PRODUCTS.**

## PASOS RECOMENDADOS PARA CAMBIAR EL BOTELLON

- QUITE EL BOTELLON VACIO.
- LIMPIE EL CUELLO DEL BOTELLON NUEVO CON UN TRAPO LIMPIO.
- LEVANTE EL BOTELLON HACIENDO FUERZA CON LAS PIERNAS Y NO LA ESPALDA.
- TOME EL BOTELLON POR LOS LADOS Y DIRIJA EL CUELLO DEL MISMO HACIA LA APERTURA DEL TANQUE.
- VOLTEE EL BOTELLON COMO SI FUERA A BOTAR AGUA E INSERTE EL CUELLO DEL BOTELLON EN LA APERTURA DEL TANQUE HASTA QUE SE COLOQUE EN LA POSICION CORRECTA.
  CUANDO UN NUEVO BOTELLON ES INSTALADO, ABRA PRIMERO EL GRIFO DE AGUA CALIENTE Y DISPENSE UN MINIMO DE 4 TAZAS DE AGUA PARA ASEGURAR QUE EL AGUA FLUYA CORRECTAMENTE Y QUE EL TANQUE DE AGUA ESTE A NIVEL APROPIADO.

DIRECCIONES BASICAS DE OPERACION:

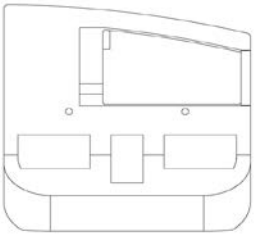
- COLOQUE EL ENFRIADOR DE PIE POR UN PERIODO DE 2 HORAS ANTES DE ENCHUFAR LA UNIDAD A LA PARED.
- COLOQUE EL ENFRIADOR EN UN AREA BIEN VENTILADA Y DEJE UN ESPACIO DE UN POCO MAS DE 5 PULGADAS ENTRE LA UNIDAD Y LA PARED.
- ESCOJA UN LUGAR CON PISO NIVELADO.
- NO COLOQUE EL ENFRIADOR DONDE LA TEMPERATURA AMBIENTAL PUEDA BAJAR DE 32°F (0°C).

**ANTES DE ENCHUFARLO**

AUNQUE EL ENFRIADOR SALE LIMPIO DE LA FABRICA, DEBE LIMPIAR Y ESTERILIZAR LOS CONDUCTOS DEL TANQUE Y LOS GRIFOS DE ACUERDO A LOS SIGUIENTES PASOS:

- LLENE EL TANQUE DE AGUA (HASTA EL TOPE) CON AGUA DE LA PILA.
- DEJE NIVELAR EL AGUA POR 5 MINUTOS.
- ENCHUFE LA UNIDAD A LA PARED.
- ENCIENDA LOS INTERRUPTORES DE AGUA CALIENTE Y FRIA LOCALIZADOS EN LA PARTE TRASERA DE LA UNIDAD.
- VACIE EL TANQUE COMPLETAMENTE ABRIENDO LA TAPA DE DRENAJE SITUADA ATRAS DEL GABINETE. CIERRELAS. AHORA SU DISPENSADOR DE AGUA ESTA LISTO PARA USAR.

**AVISO:**
**ESTE GRIFO DE AGUA CALIENTE TIENE UN ADAPTADOR DE SEGURIDAD PARA NIÑOS.**



**PARA OBTENER AGUA CALIENTE:**

- MUEVA EL BOTON DE SEGURIDAD HACIA LA DERECHA SIN SOLTARLO.
- MANTENGA AGARRADO ESE BOTON DE SEGURIDAD MIENTRAS QUE EMPUJE EL GRIFO HACIA ABAJO PARA DISPENSAR EL AGUA CALIENTE.
- CUANDO SUELTE EL GRIFO ASEGURESE DE RETORNARLO A LA POSICION ORIGINAL.

NOTA: SU ENFRIADOR FUE LIMPIADO Y ESTIRILIZADO ANTES DE SALIR DE LA FABRICA. EN CASO QUE SIENTA ALGUN SABOR EN EL AGUA, ECHE UNA CUCHARADA DE BICARBONATO DE SODIO Y AÑADA AGUA DE LA PILA. LLENE EL TANQUE Y REPITA LA OPERACION INICIAL.

**MANTENIMIENTO**

- ANTES DE EFECTUAR LA LIMPIEZA, DESENCHUFE EL ENFRIADOR.
- PARA LIMPIAR LAS PARTES DE PLASTICO SE REQUIERE JABON LIQUIDO Y AGUA TIBIA. NO USE LIMPIADORES ABRASIVOS EN LA SUPERFICIE SUPERIOR NI EN LA BANDEJA DE ESCURRIMIENTO.

**SI NO VA A USAR EL ENFRIADOR POR UN TIEMPO PROLONGADO**

- DESENCHUFE LA UNIDAD.
- QUITE EL BOTELLON DE AGUA.
- COLOQUE LOS INTERRUPTORES (EN LA PARTE TRASERA) EN LA POSICION “OFF”. (APAGADO)
- DRENE EL AGUA ABRIENDO LAS LLAVES.
- DRENE LA APERTURA EN LA PARTE TRASERA QUITANDO EL TAPON (EN LA PARTE TRASERA).

## Registration Information

Thank you for purchasing this fine Avanti product. Please fill out this form and return it to the following address within 100 days from the date of purchase and receive these important benefits:

**Avanti Products, A Division of The Mackle Co., Inc.**
**P.O.Box 520604 – Miami, Florida 33152**

- **Protect your product:**
  We will keep the model number and date of purchase of your new Avanti product on file to help you refer to this information in the event of an insurance claim such as fire or theft.

- **Promote better products:**
  We value your input. Your responses will help us develop products designed to best meet your future needs.

----------(detach here)----------

### Avanti Registration Card

Name

Address

City State Zip

Area Code Phone Number

Did You Purchase An Additional Warranty
☐ Extended
☐ None

Reason for Choosing This Avanti Product:
Please indicate the most important factors That influenced your decision to purchase this product:
☐ Price
☐ Product Features
☐ Avanti Reputation
☐ Product Quality
☐ Salesperson Recommendation
☐ Other: _____
☐ Friend / Relative Recommendation
☐ Warranty
☐ Other: _____

Comments:

Model # Serial #

Date Purchased Store / Dealer Name

E-mail Address

Occupation

As your Primary Residence, Do You:
☐ Own ☐ Rent

Your Age:
☐ under 18 ☐ 18-25 ☐ 26-30
☐ 31-35 ☐ 36-50 ☐ over 50

Marital Status:
☐ Married ☐ Single

**Is This Product Used In The:**
☐ Home ☐ Business

**How Did You Learn About This Product:**
☐ Advertising
☐ In-Store Demo
☐ Personal Demo

# ZEROWATER®

IF IT'S NOT ALL ZEROS - IT'S NOT ZEROWATER

MEASURE AND TASTE THE DIFFERENCE!

OWNER'S MANUAL FILTER BOTTLE FOR STANDARD COOLERS

# ZEROWATER

IF IT'S NOT ALL ZEROS - IT'S NOT ZEROWATER

"000" =
FDA Standard for TDS
in Purified Water*

000
ZeroWater

MEASURE AND TASTE THE DIFFERENCE!

210
Tap

124
Conventional Filtered

076
Bottled

Sample readings may vary. Test for yourself.

# Congratulations on your purchase of a new ZeroWater® Filter Bottle!

Be prepared to taste the BEST tasting water like never before – we guarantee it! Your 5-Stage ZeroWater® filters are guaranteed to remove virtually all dissolved solids from your tap water. To find out more about Zero Technologies, please visit www.zerowater.com.

Included in this brochure are simple instructions to help you assemble and maintain your ZeroWater® Filter Bottle. Now you'll be able to start converting your own tap water into ZeroWater®!

## IMPORTANT!

Should you experience any difficulties with water filters, before returning the product to the store, please call Customer Service toll free 24 hours a day, 7 days a week at 1-800-503-2939. Most issues can be resolved with a short phone call to our trained professionals.

### SAFETY PRECAUTIONS

Do not use with water that is microbiologically unsafe or of unknown quality without proper disinfection before or after the system. Individuals requiring water of specific microbiological purity should consult their physician. Unless notified otherwise, municipal water is potable. The contaminants or other substances removed or reduced by this water treatment device are not necessarily in your water.

### PROPER INSTALLATION

Please read all instructions, specifications, and precautions before installing and using your water filtration system.

Don't forget to register your ZeroWater® Filter Bottle.
Details are included on the enclosed Registration Card.

*Filtered potable tap water tested by an independent lab (not the FDA) to meet specifically the water quality requirements for using the label "purified". Compared to water produced by leading gravity fed filters.

## IMPORTANT!

Please read before first use.

If you are using a water cooler with this product, please read this! Our ZeroWater® Filter Bottle fits most standard water coolers AFTER the splash guard is removed! If the splash guard is not removed, the float valve on the ZeroWater® Filter Bottle will not work and will cause your water to spill!

### DIRECTIONS FOR REMOVING THE SPLASH GUARD

If you look into the reservoir you'll see the splash guard with a spike, used to pierce a hole in the cap of bulk water containers. Grip the splash guard, turn it counter clockwise and pull up on it. This should remove the splash guard from the water cooler. If you have further questions about this process with your particular model, you may need to refer to your user's manual. If you still need assistance, please call our Customer Service number.

## RECYCLING

Filtering your water through ZeroWater® filters not only improves the taste of your tap water, it also prevents you from throwing plastic water bottles into the trash and clogging up landfills. Zero Technologies, LLC is proud to be the only major company that recycles gravity filter cartridges from U.S. customers.

If you wish to participate in this program, you will need to do a few simple steps to be sure the filters returned are processed accurately for recycling. Visit www.zerowater.com/recycling to download a form. Place your used filter into a sealable plastic bag and be sure it is sealed tightly. Place your used filters and your completed form in a well packed box and mail to the following address:

Zero Technologies, LLC
4510 Adams Circle
Unit F
Bensalem, PA 19020

Make sure to clearly mark your package
"ATTN: RECYCLING PROGRAM".

When the filter reaches us, the plastic as well as the materials inside it will be separated and sent to various facilities for reuse. We are asking customers to pay for shipping their exhausted filters to us. Additional information on this program, including discounts on future purchases, can be found at www.zerowater.com/recycling.

If you have any questions about this program, please call the ZeroWater® customer service hotline 24 hours a day: 1-800-503-2939

Patents: 5,635,063; 6,572,769; 7,276,161; 7,413,663; Additional patents pending.

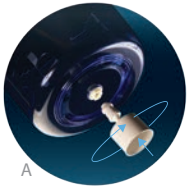
LID
UPPER CHAMBER
LOWER CHAMBER
DIVIDER RIM
FILTER O-RING
MAXIMUM
WATER LEVEL
FILTER CARTRIDGE
LOWER CHAMBER
FLOAT VALVE WITH
SOFT WASHER

# ZeroWater® Filter Bottle Use and Care Instructions

Please read before first use.

## INSTRUCTIONS BEFORE INSTALLING CARTRIDGE AND FIRST USE

1. Clean all plastic components and filter cartridges by washing and rinsing thoroughly with warm water only. Rinse the Filter Bottle thoroughly when washing with soap.
2. Note: the Filter Bottle components, filter cartridges and TDS meter are not dishwasher safe.
3. Discard all plastic bags. This may be a suffocation hazard to young children.



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## ASSEMBLY

1. Take the lower chamber and place the lower chamber divider rim firmly on the top. The rippled part of the white rim should be overlapping the lower chamber. If assembled upside down, there will be leakage. Be sure it fits tightly on the lower chamber (see ZeroWater® Filter Bottle components on page 4).
2. Screw float valve tightly into hole on bottom of lower chamber (inset A). Do not prop the Filter Bottle on the float valve once assembled, as it is fragile and will break.
3. Place the lower chamber on top of your cooler with the float valve fitting inside the cooler's reservoir (see Using Your ZeroWater® Filter Bottle with a Standard Water Cooler on page 6).
4. Install filter cartridges now, using steps 1 and 2 from instructions on next page.
5. Place the upper chamber on top of the lower chamber. Be sure that the lower chamber divider ring is tightly affixed around the lower chamber (see ZeroWater® Filter Bottle components on page 4).

## INSTALLATION OF FILTER CARTRIDGES

1. Remove filter cartridges from packaging.
2. Tightly screw cartridge into hole on bottom side of reservoir to obtain a complete seal with the o-ring, otherwise your water will not read "000"(see ZeroWater® Filter Bottle components on page 4).
3. Place upper chamber with attached filter cartridges back onto the lower chamber divider rim of the lower chamber (see ZeroWater® Filter Bottle components on page 4).

If new filters are exposed to cold temperatures for prolonged periods, keep filters at room temperature for several hours before passing water through the first time.

## USING YOUR FILTER BOTTLE WITH A STANDARD WATER COOLER (sold separately)

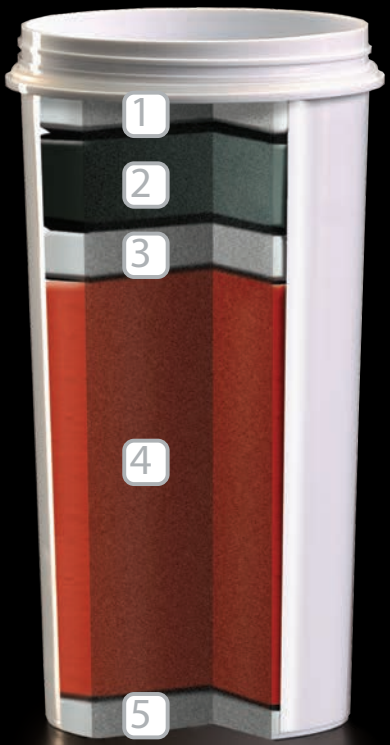
1. Unplug your cooler.
2. Drain all water from the cooler using the spigots and the drain plug in the back of the cooler. Using a cooler without water in it, when plugged in, can cause it to smoke and break. Make sure you secure the drain plug when you are finished draining the cooler.
3. Be sure you have removed the splashguard from the cooler reservoir. Refer to page (2) for directions.
4. Clean the reservoir and spigots by mixing 1 tablespoon of baking soda into 1 gallon of hot water and pouring the solution directly into the cooler reservoir.
5. Let solution sit for about 30 minutes and then drain through spigots and drain plug.
6. Flush the cooler with three gallons of plain hot water using same method. Secure the drain plug. The total capacity of the bottom chamber is three gallons.
7. Do not replace the splashguard or spike fixture.
8. Now your cooler is ready for your assembled ZeroWater® Filter Bottle. Add water before plugging cooler back into electrical outlet (See step 6 under section "Filling the ZeroWater® Filter Bottle with Tap Water on page 7)."

## FILLING THE FILTER BOTTLE WITH TAP WATER

1. Remove lid.
2. Slowly fill the upper reservoir with cold tap water. Be careful not to dump water too quickly into the upper chamber when the lower chamber is empty because it may tip and spill.
3. Allow water to pass from the upper chamber through the filters to the lower chamber. Water will be ready to drink in several minutes.
4. Test the water using the TDS meter to confirm a "000" reading.
5. If it doesn't read "000", flush the water out and pour new water through.
6. Do not over fill. The first time you fill your Filter Bottle it will take extra water to fill the cooler reservoir. When water in the lower chamber reaches the divider rim do not put any more water in the upper chamber, as it may leak. The upper chamber is not designed to be a long term reservoir.

Safety Precautions: Do not use with water that is microbiologically unsafe or of unknown quality without proper disinfection before or after the system. Individuals requiring water of specific microbiological purity should consult their physician. Unless notified otherwise, municipal water is potable.

# Patented Ion Exchange Filter




Most conventional carbon filters only filter certain substances from your water. ZeroWater® 5-Stage Filters remove 99.6% of total dissolved solids based on an EPA certified lab test, while conventional 2-Stage Filter remove less than 50%.

**STAGE 1**
Activated carbon infused micron cloth

**STAGE 2**
Multi-layer system using activated carbon and oxidation reduction alloy

**STAGE 3**
Distributor that maximizes contact time

**STAGE 4**
Comprehensive ION EXCHANGE array

**STAGE 5**
Non-woven membrane to remove fine particles

It is essential to change the filters with a reading of "006" on the included TDS meter in order for the product to continue to perform as represented. The longevity of the filter may vary based on local water conditions. Under laboratory protocols, a single filter was rated for 22.5 gallons in the certification process.

The contaminants or other substances removed or reduced by this water treatment device are not necessarily in all users' water.

* Filtered potable tap water tested by an independent lab (not the FDA) to meet specifically the water quality requirements for using the label "purified". Compared to water produced by leading gravity fed filters.

# Filter Cartridges

## FILTER CARTRIDGE LIFE

How often the cartridge needs to be replaced is determined by how much water you put through the system and how hard the cartridge has to work to clean the water you put through it. The more dissolved solids in your water (or the higher your TDS reading), the shorter the cartridge life. It is essential to change the filters with a reading of "006" on the included TDS meter in order for the product to continue to perform as represented. The longevity of the filter may vary based on local water conditions. Under laboratory protocols, a single filter was rated for 22.5 gallons in the certification process. Store filters at or near room temperature.

## REPLACEMENT FILTER CARTRIDGES

Replacement filter cartridges can be purchased in packs of 2, 4 or 8 from your local retailer. For replacement parts and pricing, call Customer Service toll free 24 hours a day, 7 days a week at 1-800-503-2939.

## TROUBLE SHOOTING

My ZeroWater® Filter Bottle is brand new but the water doesn't read "000"?
First, check the reading directly in the lower chamber. If the water in the lower chamber does NOT read "000", either the lower chamber is not clean, or the filters are not functioning properly. Try cleaning the lower chamber and check to see that filters are installed properly. If the water in the lower chamber DOES read "000", your Filter Bottle is functioning properly and the problem is an unclean cooler reservoir or spigot. Try cleaning the cooler reservoir and spigot again.

The TDS Meter does not turn on.
Remember that you should not dip the meter too far into the water as it will short circuit. If you have used the meter according to instructions, try replacing the batteries.

My filter emits a strong odor.
Test the water that has run through the filter. Most likely it will read higher than "006", which indicates it's time to replace your filter.

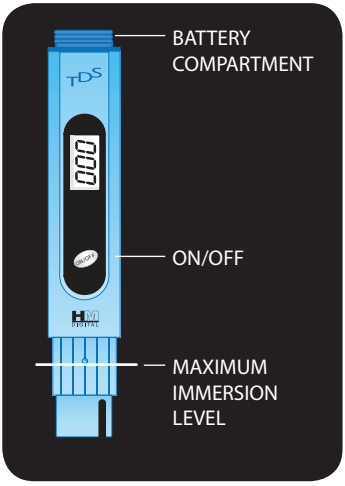
The lower chamber fills slowly.
It takes time to give you high quality water. We regulate the flow to ensure the water has enough time to pass through each filtering stage and be cleaned thoroughly.

My cooler is leaking from the lower chamber divider rim.
Be sure the lower chamber divider rim is placed with the correct side up and is seated tightly to ensure the best seal possible. Do not over fill upper chamber beyond the capacity of the lower chamber. The upper chamber is not designed to be a long-term reservoir.

Questions or Problems?

Please call our Customer Service Hotline
1-855-634-1282

# Operating the TDS Meter




## ALWAYS CHANGE FILTER CARTRIDGE WHEN TDS METER READS "006"

1. Remove the cap from the end of the TDS Meter.
2. Push the "ON/OFF" button. The meter should read "000".
3. Place the end of the meter in one inch of water. Do not fully submerge the TDS Meter; this may short circuit the battery.
4. Wait a few seconds for the reading to stabilize. You can read the number when you remove the meter from the water.
5. Do not use in hot water.

## CHANGING THE TDS METER BATTERIES (two 1.5v button cell)

1. Use a fingernail to remove the cap at the end that says "TDS".
2. Replace the old batteries with two new batteries (Battery Type LR44).
3. Replace the cap.

## UNDERSTANDING THE TDS METER

The TDS meter helps you put a number on what your taste buds are already telling you about what's in your water. It measures for the things in water that can give it a taste. The higher the reading on the water, the more substances dissolved in your water.

For a more scientific explanation, it is showing you the total number of detectable dissolved solids in water. With the push of a button, the electrodes in the bottom of the tester measure the amount of ions in the water and convert that amount to a number that displays on the screen. The number represents the amounts of detectable dissolved solids in parts per million that exist in your water sample.

The meter is primarily used to indicate ZeroWater® filter replacement at 006. It may also be used as a simple method to compare water quality by displaying the Total of the Dissolved Solids (TDS) in parts per million only. The meter does not specify what substances comprise the Total. The meter should not be used to assess the safety or purity of water, which should only be undertaken by a qualified laboratory.

## REPLACEMENT FILTER CARTRIDGE WARRANTY

Though replacement filter cartridges do have a 30 day warranty for manufacturing defects, there is no money back guarantee otherwise. To place a claim for a defective cartridge, you must first speak to a customer service representative who will help you trouble shoot any problems. If a problem is found that may be due to a manufacturing defect, they will then give you instructions on how to send back the cartridges to be tested by our laboratory. Depending on whether or not the lab determines the cartridges to be defective, they will either be replaced or returned to you. Please remember that we do not and cannot warrant the life of the filter cartridges since there are many variables that affect the life of each cartridge, including weather, your local treatment facility, consumption rate, etc. We can only provide estimates based on the experiences of other customers. A shortened cartridge life alone does not necessarily mean that you have a defective cartridge.

# ZEROWATER®

IF IT'S NOT ALL ZEROS - IT'S NOT ZEROWATER

"000" =
Estándar del FDA
(Food and Drug Administration)
para TDS (Total de Sólidos Disueltos)
en Agua Purificada*

000
ZeroWater

MIDA Y
PRUEBE LA
DIFERENCIA!

210
Tap

124
Conventional Filtered

076
Bottled

* Los resultados pueden variar. Pruebe ud. mismo

# ¡Felicitaciones por su compra de un nuevo Botellón con Filtro Zerowater®!

Prepárese para probar el agua con el mejor sabor, como nunca antes lo ha hecho - se lo garantizamos!

Su sistema de filtro ZeroWater® en 5 etapas está garantizado para remover virtualmente todos los sólidos disueltos en su agua de grifo. Para averiguar más sobre Zero Technologies, por favor visite www.zerowater.com

Incluídas con este folleto encontrará unas simples instrucciones para ayudarle a ensamblar y mantener su Botellón con Filtro ZeroWater®. ¡Ahora ud. podrá convertir su propia agua de grifo en agua ZeroWater®!

## ¡IMPORTANTE!

Si encontrara cualquier problema o dificultad con sus filtros de agua, antes de devolver el producto a la tienda, por favor llame a nuestra línea gratuíta de Servicio al Cliente, 24 horas al día y 7 días de la semana, al número 1-800-503-2939. La mayoría de los problemas se pueden corregir a través de una corta llamada telefónica a nuestros profesionales capacitados.

## PRECAUCIONES DE SEGURIDAD

Use sólo con agua potable. No use con agua contaminada, microbiológicamente peligrosa o de procedencia incierta; en ese caso debe desinfectar la unidad antes y después de usar. Individuos que requieran agua purificada con niveles específicos de pureza deberán consultar con su doctor. A no ser que su Municipalidad indique lo contrario, el agua de grifo es potable*. Los contaminantes u otras substancias removidas del agua o reducidas a través de este aparato de tratamiento de agua, no necesariamente se encuentran en el agua de su localidad.

## INSTALACION CORRECTA

Antes de instalar y usar su Sistema de Filtración de Agua, por favor lea todas las instrucciones, especificaciones y precauciones en este manual.

No se olvide de registrar su Botellón con Filtro ZeroWater®.
Puede encontrar los detalles en la Tarjeta de Registro que viene incluída.

*Resultados basados en agua de grifo filtrada y comprobados por un laboratorio independiente (no el FDA - Food and Drug Administration) para verificar que se cumplen específicamente los requisitos de calidad del agua necesarios para ser clasificada "Purificada". Resultados comparados contra filtros que funcionan con gravedad.

## ¡IMPORTANTE!

Por favor lea antes del primer uso.

¡ Si ud. está usando un Dispensador de Agua con este producto, por favor lea esta parte! Nuestro Botellón con Filtro ZeroWater® se puede usar con la mayoría de Dispensadores de Agua estándar. Solamente asegúrese de PRIMERO retirar el protector contra salpicaduras (Splash Guard) del dispensador de agua y DESPUES instale el Botellón rellenable. De no retirar el protector contra salpicaduras, entonces la válvula de flote del Botellón con Filtro ZeroWater® no trabajará correctamente y además causará que el agua de la botella se derrame fuera del dispensador.

### DIRECCIONES PARA REMOVER EL PROTECTOR CONTRA SALPICADURAS

Si observa el depósito de agua del Dispensador, notará que el protector contra salpicaduras tiene una púa, la cual se usa para perforar un pequeño agujero en los botellones grandes de agua. Agarre el protector contra salpicaduras, gírelo en sentido anti-horario y hale firmemente. Esto permitirá que retire el protector contra salpicaduras del dispensador de agua. Si tuviera preguntas adicionales sobre este proceso, por favor lea el manual de instrucciones de su dispensador de agua. Si después de leerlo necesitara más información o ayuda, por favor llame a nuestro Centro de Servicio al Cliente.

## RECICLANDO

Al filtrar el agua con los filtros de ZeroWater® no solamente mejora el sabor del agua del grifo, sino que también evita el desperdicio que representa tirar las botellas de plástico a la basura y que luego llenan el vertedero de basura municipal. Zero Technologies, LLC tiene el orgullo de ser la compañía más grande que recicla los cartuchos de los filtros de gravedad de los usuarios en EEUU.

Si ud. desea participar en este programa, solamente deberá seguir unos simples pasos para asegurar que los filtros devueltos sean procesados correctamente para reciclaje. Visite www.zerowater.com/recycling para obtener un formulario. Coloque el filtro usado dentro de una bolsa plástica con cierre y asegúrese de cerrarla completa y herméticamente. Coloque los filtros usados y el formulario en una caja bien empacada y luego envíelos a la siguiente dirección:

Zero Technologies, LLC
4510 Adams Circle
Unit F
Bensalem, PA 19020

Asegúrese de marcar su paquete de esta manera:
"ATTN: RECYCLING PROGRAM".

Cuando recibamos el filtro, tanto el plástico como los materiales incluídos serán separados y enviados a diferentes instalaciones. Pedimos a nuestros clientes que por favor paguen el envío de sus filtros usados. Para obtener información adicional sobre este programa, incluyendo descuentos para compras futuras, por favor visite www.zerowater.com/recycling .

Si tuviera preguntas adicionales sobre este programa, por favor llame a la Línea Directa de Servicio al Cliente de ZeroWater® las 24 horas del día: 1-800-503-2939

Patentes: 5,635,063; 6,572,769; 7,276,161; 7,413,663; Patentes adicionales pendientes.

TAPA
CAMARA SUPERIOR
BORDE DIVISOR DE LA CAMARA INFERIOR
SELLO DEL FILTRO
NIVEL MAXIMO DE AGUA
CARTUCHO DEL FILTRO
CAMARA INFERIOR
VALVULA DE FLOTE CON ARANDELA SUAVE

# Botellón con Filtro ZeroWater®
# Instrucciones de Uso y Cuidado

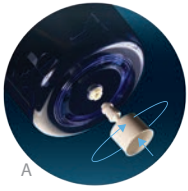
Por favor lea antes del primer uso.

## INSTRUCCIONES DE USO ANTES DE INSTALAR EL FILTRO Y PRIMER USO

1. Limpie todos los componentes plásticos y cartuchos del filtro, lavándolos y enjuagándolos completamente con agua tibia solamente. Enjuague el botellón completamente si lo lava con jabón.

2. Nota: los componentes del botellón, filtros, cartuchos del filtro y medidor TDS no se deben lavar en máquina lava-platos.

3. Deshágase de todas las bolsas plásticas. Estas representan un peligro de asfixia para niños pequeños.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## ENSAMBLAJE

1. Tome la Cámara inferior; encima de ella coloque firmemente el Borde Divisor. La parte ondulada del borde blanco debe encajar y quedar sobre la Cámara inferior. Si lo ensambla de cabeza, entonces causará que el agua de la botella se derrame hacia afuera. Por tanto, asegúrese que el borde encaje fuerte y correctamente con la Cámara inferior (vea los componentes del Botellón con Filtro ZeroWater® en la página 16).

2. Enrosque firmemente la Válvula de Flote en el agujero al fondo de la Cámara Inferior (recuadro A). No fuerce el Botellón y la Válvula de Flote, ya que es frágil y se puede dañar.

3. Coloque la Cámara Inferior sobre el Dispensador de Agua, asegurándose que la Válvula de Flote quede dentro del depósito de agua (vea Usando su Botellón con Filtro ZeroWater® con Dispensador de Agua Estándar, en la página 18).

4. Ahora instale los cartuchos del filtro, siguiendo los pasos 1 y 2 de las instrucciones en la página siguiente.

5. Coloque la Cámara Superior encima de la Cámara Inferior. Asegúrese que el Borde Divisor esté firmemente asegurado en la Cámara Inferior (vea los componentes del Botellón con Filtro ZeroWater® en la página 16 ).

## INSTALACION DE LOS CARTUCHOS DEL FILTRO

1. Retire del paquete los cartuchos del filtro.

2. Enrosque firmemente los cartuchos en el agujero en el fondo del depósito para que se selle completamente con el "sello u O-RING", de otra manera el agua no podrá leer "000".

3. Coloque la Cámara Superior con los cartuchos del filtro ya incorporados y encájela con la Cámera Inferior y el Borde Divisor (Vea Botellón con Filtro ZeroWater® en la página 16).

Si los filtros nuevos están expuestos a temperaturas frías por un período de tiempo prolongado, antes de instalarlos deja que los filtros lleguen a temperatura ambiente unas cuantas horas antes de pasar el agua por primera vez.

## USANDO SU BOTELLON DE AGUA CON UN DISPENSADOR DE AGUA (VENDIDO POR SEPARADO).

1. Desenchufe el Dispensador de Agua

2. Drene toda el agua que queda en el Dispensador usando sus grifos y sacando el remanente destapando el desagüe. No use el dispensador cuando no tiene agua; si está enchufado y lo usa, puede causar humo y que se malogre. Asegúrese de volver a taponear el desagüe cuando termine de drenar el dispensador.

3. Asegúrese de retirar el protector contra salpicaduras del depósito de agua del dispensador. Favor revise la página 14 para las instrucciones.

4. Limpie el depósito de agua y los grifos con una solución de 1 Cucharada de polvo de hornear mezclado en 1 galón de agua caliente. Vierta la mezcla directamente en el depósito de agua del dispensador.

5. Espere unos 30 minutos para que la solución actúe y luego drene el dispensador usando sus grifos y sacando el remanente de agua destapando el desagüe.

6. Vierta 3 galones de agua caliente usando el mismo método, para enjuagar el depósito y dispensador. Vuelva a taponear el desagüe. La capacidad de la Cámara Inferior es de 3 galones.

7. No vuelva colocar el protector contra salpicaduras ni la púa.

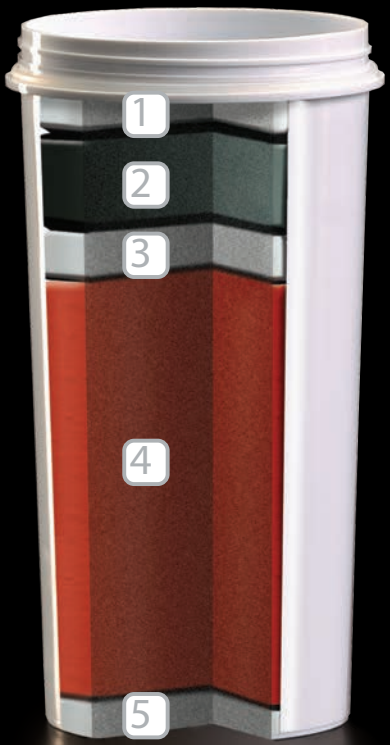
8. Ahora su Dispensador está listo para su Botellón con Filtro ZeroWater®. Añada el agua antes de volver a enchufar el dispensador a la toma eléctrica (vea el paso # 6 - Llenando su Botellón con Filtro ZeroWater® con agua de grifo en la página 19.

## LLENANDO SU BOTELLON CON FILTRO ZEROWATER® CON AGUA DE GRIFO.

1. Retire la tapa.
2. Lentamente llene la Cámara Superior con agua de grifo fría. Cuando la Cámara Inferior esté vacía, tenga cuidado de no verter muy rápido el agua en la Cámara Superior porque esta podría perder el equilibrio y caerse, derramando toda el agua.
3. Espere hasta que el agua pase de la Cámara Superior a través de los filtros y llegue hasta a la Cámara Inferior. Esto puede tomar varios minutos.
4. Use el Medidor TDS y verifique que la medida del agua es "000".
5. Si el medidor no indica "000", entonces drene toda el agua de ambas Cámaras y vuelve a llenarlas con más agua.
6. No llene demasiado. La primera vez que llene su botellón va a necesitar más agua, ya que también va a llenar el depósito de agua del dispensador. Cuando el agua en la Cámara Inferior llegue al Borde Divisor, ya no vierta más agua en la Cámara Superior, porque podría rebalsarse y derramar toda el agua. La Cámara Superior no está diseñada para usarse como depósito ni tener agua por mucho tiempo.

PRECAUCIONES DE SEGURIDAD:
No use con agua contaminada, microbiológicamente peligrosa o de procedencia incierta; en ese caso debe desinfectar la unidad antes y después de usar. Individuos que requieran agua purificada con niveles específicos de pureza deberán consultar con su doctor. A no ser que su Municipalidad indique lo contrario, el agua de grifo es potable.

# Filtro de Intercambio de Iones Patentado




*Resultados basados en agua de grifo filtrada y comprobados por un laboratorio independiente (no el FDA - Food and Drug Administration) para verificar que se cumplen especificamente los requisitos de calidad del agua necesarios para ser clasificada "Purificada". Resultados comparados contra filtros que funcionan con gravedad.

La mayoría de filtros de carbón convencionales sólo filtran algunas substancias del agua. El sistema ZeroWater® de 5 etapas remue 99.6% de los sólidos disueltos en el agua; mientras que los filtros convencionales de 2 Etapas sólo remueven menos de 50%, según resultados basados en exámenes elaborados por un laboratorio certificado por el EPA.

**ETAPA 1**
Filtro micrón infundido con carbón activado

**ETAPA 2**
Sistema de múltiples capas que usa el carbón activado y la aleación de reducción de óxido

**ETAPA 3**
Distribuidor que maximiza el tiempo de contacto

**ETAPA 4**
Serie de intercambio de iones (ION Exchange)

**ETAPA 5**
Membrana No-tejida que filtra las partículas pequeñas

Cuando la lectura del medidor TDS que viene incluído indique "006", es esencial que ud. cambie los filtros para asegurar que el producto funcione de manera óptima. La longevidad del filtro puede variar dependiendo de las condiciones del agua en su localidad. Durante el Proceso de Certificación los resultados del estudio de protocolo en laboratorios, indican que un solo filtro logra filtrar 22.5 galones.

Los contaminantes u otras substancias removidas del agua o reducidas a través de este aparato de tratamiento de agua, no necesariamente se encuentran en el agua de su localidad.

# Cartuchos del Filtro

## TIEMPO DE VIDA DE LOS CARTUCHOS DEL FILTRO

La frequencia con que necesitará cambiar los cartuchos del filtro depende de cuanta agua filtre en este sistema y que tantas impurezas contenga el agua (que tanto deber funcionar el filtro). Mientras mas sólidos disueltos existan en el agua que use (o mientras más alta sea la medida del TDS), más tendrá que trabajar el filtro y por lo tanto menos durará. Cuando la lectura del Medidor TDS que viene incluído indique "006", es esencial que ud. cambie los filtros para asegurar que el producto funcione de manera óptima. La longevidad del filtro puede variar dependiendo de las condiciones del agua en su localidad. Durante el Proceso de Certificación, los resultados del estudio de protocolo en laboratorios, indican que un solo filtro logra filtrar 22.5 galones. Almacene los filtros nuevos a temperatura ambiente.

## REEMPLAZANDO LOS CARTUCHOS DE FILTRO

Para reemplazar los cartuchos del filtro usados, ud. puede comprar unos nuevos en paquetes de 2, 4 u 8 en las tiendas. Para comprar y verificar precios de piezas y partes por favor llame a la Línea Directa de Servicio al Cliente las 24 horas del día, 7 días de la semana al 1-800-503-2939.

## GUIA DE RESOLUCION DE PROBLEMAS

Mi Botellón con Filtro ZeroWater® es nuevo pero el medidor no lee "000".

Primero verifique la medida directamente en la Cámara Inferior. Si el medidor no indica "000" es porque la Cámara Inferior no está completamente limpia o los filtros no están funcionando correctamente. Trate de limpiar la Cámara Inferior y verifique que los filtros esten instalados correctamente.

Si cuando verifique la medida directamente en la Cámara Inferior, el medidor indica "000", entonces los filtros están funcionando bien y el problema se debe a que el depósito del dispensador o los grifos no están bien limpios. Liempie el dispensador y los grifos otra vez.

El Medidor TDS no enciende.

Recuerde no debe sumergir el medidor en el agua, de lo contrario creará un corto circuito. Si usó el medidor de acuerdo a las instrucciones, trate de remplazar las baterías.

Mi filtro tiene un olor muy fuerte.

Mida el agua que ya paso a través del filtro. Lo mas probable es que el medidor indique mas de "006", lo cual quiere decir que es momento de remplazar su filtro.

La Cámara Inferior se llena muy lentamente.

Filtrar el agua hast llegar a la pureza óptima toma cierto tiempo. El flujo del agua está regulado de manera que espere el tiempo necesario en cada etapa del sistema de filtraje y pueda ser limpiada completamente.

Mi dispensador está goteando por el Borde Divisor de la Cámara Inferior.

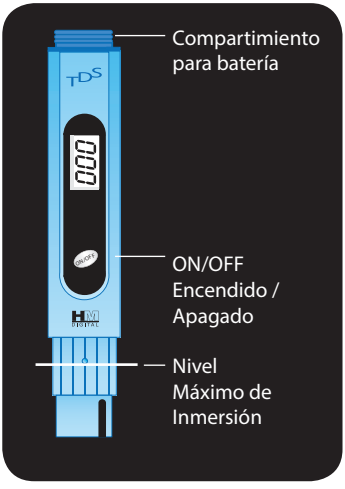
Asegúrese que el Borde Divisor esté colocado con el lado correcto hacia arriba y que esté firmemente encajado en la Cámara Inferior, para verficar que está sellado. No sobrellene la Cámara Superior con más agua de la que cabe en la Cámara Inferior. La Cámara Superior no está diseñada para usarse como depósito ni tener agua por mucho tiempo.

Preguntas o Problemas?

No devuelva la unidad a la tienda. Nuestro cordial Departamento de Servicio al Cliente está a su disposición para ayudarle con cualquier pregunta o inquietud que pudiera tener.

Por favor llame a la Línea Directa de Servicio al Cliente al 1- 855 - 634 - 1282

# USANDO EL MEDIDOR TDS




## SIEMPRE CAMBIE EL CARTUCHO DEL FILTRO CUANDO EL MEDIDOR TDS LEA "006".

1. Retire la tapa de la punta del Medidor TDS.
2. Presione el botón ON/OFF. El medidor debe leer "000".
3. Sumerja la punta del medidor en una pulgada de agua (aprox. 2.5 cm). No sumerja el Medidor TDS completamente; de lo contrario creará un corto circuito con la batería.
4. Espere unos cuantos segundos hasta que la lectura se estabilice. Ud. podrá leer la medida después de sacar el medidor del agua.
5. No use el medidor en agua caliente.

## CAMBIANDO LAS BATERIAS DEL MEDIDOR TDS (Dos baterías de botón de 1.5V)

1. Con la uña u objeto pequeño levante y retire la tapa de la punta que indica "TDS".
2. Retire las baterías viejas y coloque las nuevas (Batería tipo botón # LR44).
3. Coloque la tapa.

## ENTIENDO EL MEDIDOR

El Medidor TDS le ayuda a cuantificar lo que sus papilas gustativas y le está diciendo sobre lo que se encuentra en el agua que está consumiendo. El mide substancias que se encuentran en el agua y que le cambian el sabor. Mientras más alta sea la medida indicada, mayor será la cantidad de substancias disueltas en el agua.

Para una explicación más científica, el medidor le indica el número total de sólidos disueltos detectables en el agua. Con sólo presionar un botón, los electrodos en la punta del medidor cuantifican la cantidad de iones en el agua y convierten esa cantidad en el número que aparece en la pantalla. Ese número representa la cantidad total en "partes por millón" de sólidos disueltos detectables que están presentes en el agua que probó.

El medidor se usa principalmente para indicar que es momento de cambiar el filtro al llegar a la medida "006". También se puede usar como un método simple para comparar la calidad del agua al indicar el Total de Sólidos Disueltos (TDS) en "partes por millón" solamente. El medidor no especifica cuales son las substancias presentes. en el agua.

## GARANTIA DEL CARTUCHO DEL FILTRO DE REEMPLAZO

Aunque los cartuchos del filtro de reemplazo tienen 30 días de garantía por defectos de fabricación, no hay garantía de devolución de dinero. Para poner un reclamo por un cartucho defectuoso, usted deberá hablar primero con un representante de Servicio al Cliente, quien le ayudará a identificar y resolver cualquier posible problema. En caso de encontrar un problema causado por un defecto de fabricación, ellos le darán instrucciones sobre como devolver el cartucho para que sea evaluado en nuestro laboratorio. Dependiendo de si el laboratorio determina que el cartucho está defectuoso o no, ellos lo reemplazarán o se lo enviarán de vuelta. Por favor recuerde que no podemos garantizar la vida del cartucho del filtro ya que existen muchas variantes que afectan la vida de cada cartucho, incluído el clima, la planta de tratamiento de agua en su localidad, su nivel de consumo de agua, etc. Solamente podemos darle estimados basados en experiencia previa de otros clientes. Si la vida de un cartucho no es muy larga, eso no necesariamente quiere decir que tenga un cartucho defectuoso.

Avanti